ENGLISH
NUESTRA
ABOUT
OUTREACH +

menu ☰

INTERNET CONNECTIVITY

Doña Ana County, New Mexico

Internet Connectivity Survey

| I HAVE INTERNET | I DO NOT HAVE INTERNET | ENCUESTA EN ESPAÑOL |

It Is Time to Close the Digital Divide in Our County

Doña Ana Broadband is conducting this brief survey, in partnership with New Mexico DoIT (Department of Information Technology) to gather data on Internet connectivity for households and businesses throughout our county.

Your responses will help shape strategic planning as we work to improve Internet connectivity
for all residents, students, seniors, and businesses.

Taking the Survey

The survey is available in both English and Spanish.

Participating in this voluntary survey confirms your consent and your approval for your responses to be included anonymously in strategic planning.

For Homes and Businesses With Internet Service

The survey takes about 5-8 minutes to complete.
If your home or business currently has internet service, please take this survey and speed test
from your home or business Internet connection.

For Homes and Businesses Without Internet Service

The survey takes about 5 minutes to complete
To report locations without internet service, complete and mail the survey form or submit a survey form at your local library, senior center, or community center.

I HAVE INTERNET

I DO NOT HAVE INTERNET

ENCUESTA EN ESPAÑOL

Internet in Doña Ana County

Once the New Mexico Internet Connectivity Survey launches in Doña Ana County, responses will be combined to inform strategic planning and improve Internet access for residents and businesses in our county.

How will Internet Connectivity impact Doña Ana Residents and Businesses?

Fast and reliable Internet connectivity creates opportunities. and provides our residents with the ability to access education, business, and healthcare resources as well as shopping and many other quality-of-life services for members of your household in addition to social, entertainment, and civic tasks.

Benefits include:

- Education - remote learning or teaching, online training
- Business - remote working, business tasks, marketing, online sales or store
- Healthcare - physical and mental health support, appointments, prescriptions
- Household - pay bills, look for services, online shopping, online banking
- Social - connecting with family and/or friends, email, social media
- Entertainment - music, movies, TV, video games
- Civic - Civic duties, register to vote, serve as juror, find government agencies
- and more...

Internet Connectivity Basics

What is Broadband?

Broadband is the transmission of a wide bandwidth of data over a high speed internet connection. Broadband provides high speed internet access via multiple types of technologies including DSL, cable, fiber optics, wireless, and satellite.
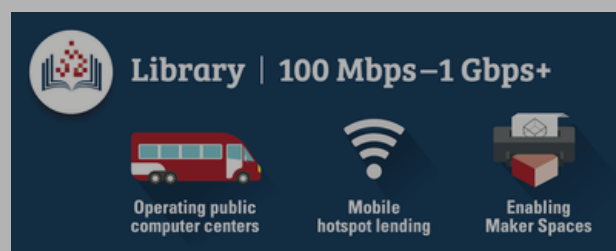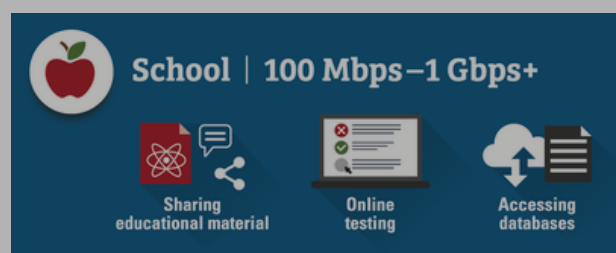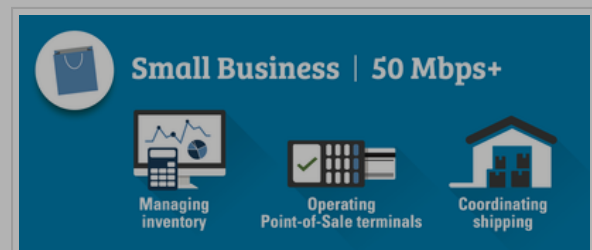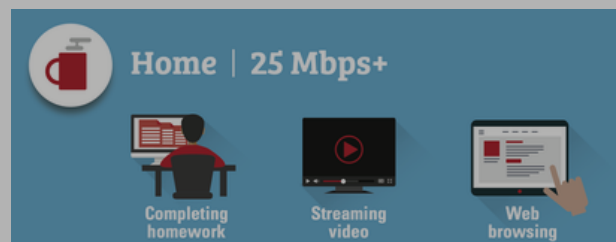
What is Bandwidth?

Bandwidth is the amount of data that can flow
in a given amount of time.
Bandwidth is measured in:

- Kbps – Kilobits or thousands of bits per second.
- Mbps – Megabits or millions of bits per second.
- Gbps – Gigabits or billions of bits per second

FCC Standards

The Federal Communications Commission (FCC) currently

Source: National Telecommunications and
Information Administration (NTIA)

recommends adequate Internet speeds
to move data in megabits per second (Mbps):

- **Download:** 25 Mbps downstream
- **Upload:** 3 Mbps upstream

What Speed Do You Need?

Does your home or business have adequate baseline internet speeds?

- Take the New Mexico Connectivity Survey and speed test to find your download/upload speeds.
- View the **NTIA Recommendations Flyer**

Internet Access

Internet is accessible through a variety of platforms, including but not limited to DSL, Cable Modem, Fiber Optics, Fixed Wireless, Mobile Wireless and Satellite.

The connected community

Broadband Internet is an important link to connect our community together and connect our community to the world. Whether urban or rural, broadband Internet can help our community thrive and connect

citizens, businesses and local
government to the education,
business, health, and life tools and
resources needed in a digital
economy.

About

A collaborative project of Doña Ana Broadband in partnership with the New
Mexico Department of Information Technology.

The Doña Ana Broadband (DAB) is a public-private regional partnership formed
to collaboratively develop and implement
a plan to increase access to affordable, efficient broadband, especially to Doña
Ana County's underserved communities,
by December 2024.

WWW.DONAANABROADBAND.COM