How government agencies use ChatGPT today

Since 2024, more than 90,000 users across more than 3,500 US federal, state, and local government agencies have sent over 18 million messages on ChatGPT to support their day-to-day work, including:

- Air Force Research Laboratory is utilizing ChatGPT Enterprise for administrative use cases, including improving access to internal resources, basic coding, and supporting AI education efforts.

- Los Alamos National Laboratory is leveraging ChatGPT Enterprise for scientific research and innovation. Los Alamos National Laboratory's Bioscience Division is also conducting an evaluation study to assess how frontier models like GPT-4o can be used safely by scientists in laboratory settings to advance bioscientific research.

- State of Minnesota's Enterprise Translations Office is using ChatGPT Team to deliver faster, more accurate translation services to the state's multilingual communities, significantly reducing costs and turnaround times.

- Commonwealth of Pennsylvania employees participating in a first-in-the-nation AI pilot program found ChatGPT Enterprise helped reduce the time spent on routine tasks—– such as analyzing project requirements and other elements of their work—– by approximately 105 minutes per day on the days they used it.

We look forward to collaborating with government agencies to enhance service delivery to the American people through AI and to foster public trust in this critical technology. Contact our team to learn more.